

ALAN HEPPLE

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✉ alan.hepple@geordieconsulting.com ☎ 415.723.2526

ORACLE E-BUSINESS SUITE TECHNO-FUNCTIONAL CONSULTANT

PROFESSIONAL SUMMARY

Detail-oriented, solutions-focused, and innovative professional, with extensive experience in the customization and integration of Oracle E-Business Suite applications. Proficient in Oracle PL/SQL database development as well as software design and application development, implementation, and maintenance. Skilled at resolving technical issues as well as designing and developing components and common services based on development models, languages, and tools. Accustomed to managing multiple projects and accomplishing tasks in a timely manner.

TECHNICAL ACUMEN

SQL & PL/SQL | SQL*Loader | UNIX Scripts | Oracle API's and Open Interfaces | Oracle Alerts | Oracle Discoverer
Oracle Workflow Builder | XML/BI Publisher | Oracle Reports | FSG Reports | RXi Reports
Toad and SQL Developer | Data Warehouse and Dashboards

FUNCTIONAL ACUMEN

Custom Solutions & Process Development | Business Requirements Analysis | Data Analysis & Modeling
Functional & Technical Specification | Full Software Development Life Cycle | User Acceptance Testing & Training
System Administration | Systems Integration & Customization | Application Development
Oracle E-Business Suite | General Ledger | Fixed Assets | Payables | Purchasing | Receivables | Cash Management

WORK HISTORY

SELF-EMPLOYED, SAN FRANCISCO BAY AREA, CA

Independent Oracle E-Business Suite (EBS) Techno-Functional Consultant • Feb–2007–Present

- Capitalize on technical and functional expertise to assist client's improvement of business functionality and end-user experience with their Oracle E-Business Suite implementation
- **Successfully drove initiatives that enhanced end user's experience with Oracle EBS**

Google (Aug 2018–Dec 2019)

- Added value and saved time to Security and Compliance business processes; building dashboards over data warehouses to monitor and report on user access issues, user access roles with Segregation Of Duties conflicts and changes to sensitive metadata, across multiple systems
- Helped develop and test the new Development Lifecycle Process used by the team to develop and maintain new dashboards and data warehouse components
- Investigated and resolved system issues to support the business

Google (Sep 2016–Aug 2017)

- Contributed to the development activities of Google for the upgrade of Oracle EBS from 11i to R12.2.5, such as verifying the configuration, extension, modification, localization, and integration (CEMLI) of custom code and database objects to ensure adherence to online patching (OLP) standards
- Supported the execution of R12 development with the following highlights:
 - **CEMLI Tracking:** Generated scripts to identify custom code violating R12 Online Patching standards
 - **CEMLI Solutions:** Created scripts to resolve grants and synonyms for APPS and custom schema database objects
 - **FND Tracking:** Developed scripts to verify the migration of FND objects against those tested in the UAT system.
 - **GL Validation Reports:** Drafted several reports to accurately compare general ledger accounts, balances, and foreign exchange (FX) rates before and after R12 upgrade for business validation
 - **Home Page Personalization:** Incorporated various helpful web links to the EBS home page using personalization.
 - **Scheduled Concurrent Requests:** Developed programs to cancel/hold and release scheduled requests during upgrade

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Salesforce (Jan 2016–Apr 2016)

- Functioned as a business systems analyst in a Scrum environment, responsible for defining the functional requirements for new and existing reports
- Administered quality analysis and user acceptance testing for the integration of Aravo supplier master data to and from Oracle EBS R12

dotSolved Solutions (Aug 2014–Oct 2015)

- Worked with SunEdison and dotSolved Solutions as a technical lead, in charge of developing conversion programs for an Oracle EBS R12.2 implementation project for the benefit of employees, customers, inventory items, legal entities, as well as open accounts receivable (AR) invoices and inventory on-hand quantities
- Created baseline code for suppliers and open AP invoices for the project's additional resources
- Formulated and implemented standard functions and procedures for all conversion programs for mapping source data to Oracle EBS data as well as for reporting results of the validation and conversion process
- Directly collaborated with business and technical staff to generate processes to retrieve and cleanse data

OAC Services (Oct 2013–Aug 2014)

- Worked at Power Integrations with OAC Services to create an effective solution to email AR invoices to customer contacts; as well as to provide Oracle EBS support to investigate service desk incidents to identify the cause and solution and resolve technical and functional issues
- Worked at Linear Technology with OAC Services to update the purchase order (PO) approval workflow and gather new data for the approval notifications using PL/SQL and Workflow Builder

Nestle Dreyer's Ice Cream (May 2010–Nov 2012)

- Assisted the Master Data Management Team in conducting customer and vendor mass data uploads and updates through APIs and open interfaces in Oracle AR and AP Release 12
- Used PL/SQL, SQL, UNIX Shell Scripts, and Oracle Designer 10g for forms and database objects to generate and maintain custom applications and interfaces
- Capitalize on industry expertise in providing strategic technical designs for custom solutions, code reviews for colleagues' development, and support for resolving help desk incidents

OAC Services (Nov 2008–Dec 2009)

- Worked for Xilinx with OAC Services in creating a custom process to upload standard and blanket purchasing documents from Excel spreadsheets through the use of UNIX script, PL/SQL, and the standard open interfaces into Oracle Purchasing Release 12.
- Took charge of updating existing custom reports, such as blanket PO and release information
- Generated a scalable process through the use of PL/SQL and Oracle Alerts to accurately track and report errors from custom processes creating requisitions and releases

dotSolved Solutions (Sep 2007–Aug 2008)

- Worked for SunPower with dotSolved Solutions, with responsibilities for developing conversion scripts for a Release 12 implementation of Oracle EBS, including; complete employee history, customers, suppliers, open AP invoices, open AR invoices, open purchase orders, inventory items and quantities on hand from multiple sources
- Served as the developer's mentor, in charge of providing requirements, baseline code and resolution to issues found during testing in coordination with business processes

Cisco WebEx (Feb 2007–Aug 2007)

- Oversaw the Oracle Advanced Collections (R11i) implementation project in coordination with the business to determine requirements, gaps, and potential performance issues
- Implemented various initiatives for enhancements, which included a process to map WebEx's chart of accounts to Cisco's chart of accounts for the upload of trial balances; as well as other custom programs and reports

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EARLIER CAREER

VISA INTERNATIONAL, FOSTER CITY, CA
Project Manager

SELF-EMPLOYED, SAN FRANCISCO BAY AREA, CA
Independent Oracle EBS Techno-Functional Consultant

Clients: Visa International | Juniper Networks | Protiviti | Google | Coherent | ePeople.com | Hyperion Solutions

FUTURENEXT CONSULTING, LOS GATOS, CA
Senior Technical Consultant

WORLDWIDE SYSTEMS PEOPLE, SAN FRANCISCO BAY AREA; MINNEAPOLIS, MN; AND SAN ANTONIO, TX
Oracle Techno-Functional Consultant

Clients: Core Technology Group | Genstar Container Corporation | Sanmina Corporation | Oracle Contract Services
Electronic Data Systems (EDS) | Nextel Communications | GE Capital Fleet Services

VODAFONE LIMITED, NEWBURY, UK
Senior Analyst Programmer

NORTH TYNESIDE COUNCIL, TYNESIDE, UK
Programmer

EDUCATION

Higher National Diploma in Computer Science (*equivalent to Associate's Degree*)
DE MONTFORT UNIVERSITY, LEICESTER, UK (FORMERLY KNOWN AS LEICESTER POLYTECHNIC)

PROFESSIONAL TRAINING

Landmark, San Francisco, CA (Oct 2015–Jun 2016)

- Personal and Professional Training Forum
- Advanced Course
- Self-Expression and Leadership Program

Oracle University, Various Locations in US and UK

- Oracle OpenWorld
- Setups for Oracle Financials (Release 9) for General Ledger (GL), Fixed Assets (FA), and Accounts Payable (AP)
- Software Development for SQL, PL/SQL, SQL*Loader, and UNIX
- Other courses in development

ACTIVITIES

Treasurer, Parent Teacher Association